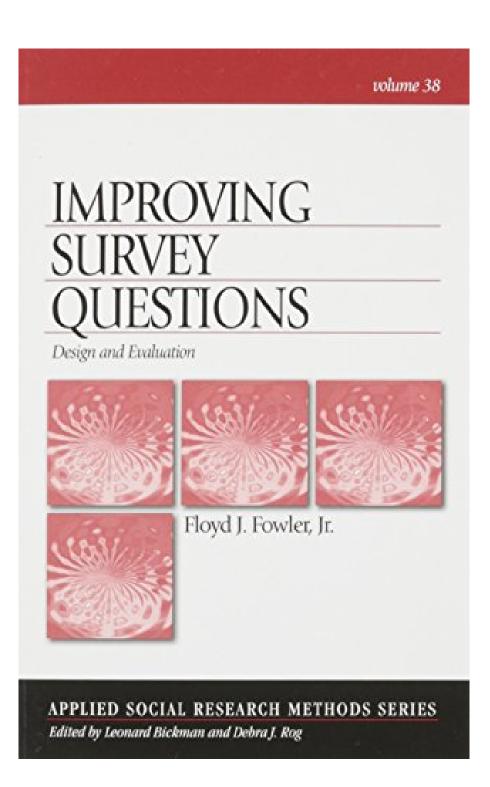


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Floyd J. Fowler, Jr. is a graduate of Wesleyan University and received a PhD from the University of Michigan in 1966. A Senior Research Fellow at the Center for Survey Research at the University of Massachusetts Boston since 1971, he was Director of the Center for 14 years. Dr. Fowler is the author or coauthor of four textbooks on survey methods, including Survey Research Methods, Improving Survey Questions, Standardized Survey Interviewing (with Mangione), and Survey Methodology (with Groves, Couper, Lepkowski, et. al), as well as numerous research papers and monographs. His recent work has focused on studies of question design and evaluation techniques and applying survey methods to studies of medical care.

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In "Improving Survey Questions" he goes methodically through the philosophy, the problems and the techniques of writing better, more reliable questions that are easily understood (by a diverse audience) and are easily responded to - thanks to clear, unambiguous instructions.

If he has one main lesson it is this: pre-test your surveys. His ultimate wish is that more pre-testing take place in the world of professional research.

A worthwhile book - not exactly entertaining in style - but would make a great basis for in-house training in your organisation. I refer to my copy frequently, and used it to strip down my questionnaire style and build it up again from scratch. A good if somewhat salutary exercise for the professional.

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